



## Integrated Pest Management Program

Department of Plant Science and Landscape Architecture  
UConn Extension

**Greenhouse Pest Message, May 30, 2024**

**Leanne Pundt, UConn Extension**

### Resources for Retailers

May is the busiest time of year. It can be difficult to answer all of your customer's gardening questions, but providing this customer service, and distinguishing your garden center as a source of knowledgeable staff is important. Here are some resources that may help you to answer your customer's gardening questions.

University of Connecticut Home and Garden Education Center

Toll free phone 1-877-486-6271

Web Address: [www.ladybug.uconn.edu](http://www.ladybug.uconn.edu)

The Connecticut Agricultural Experiment Station

Phone: New Haven – 203-974-8500

Valley Laboratory – 860-683-4977

Web Address: [www.caes.state.ct.us](http://www.caes.state.ct.us)

The following websites may also be helpful:

UConn Plant Database – <https://plantdatabase.uconn.edu/>

Cornell University Home Gardening

<http://www.gardening.cornell.edu/>

Plant Facts: Factsheet Database from 46 different universities

<http://plantfacts.osu.edu>

If you have a newsletter, you may want to include this reference for tips on how to take photos for diagnostics to limit time looking at your customers fuzzy photos and asking what is wrong.

How to Take a Photo for Crop Diagnostics Elizabeth Buck, Cornell Cooperative Extension, Cornell Vegetable Program

[https://rvpadmin.cce.cornell.edu/uploads/doc\\_868.pdf](https://rvpadmin.cce.cornell.edu/uploads/doc_868.pdf)

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